[SH23] Q1: iPhone battery not genuine A1: Dear Backcare, please relay the following message to the customer. We apologise for the inconvenience. Please see the following flyer in view of BackMarket’s eco-friendly policy,

French Version: <https://drive.google.com/file/d/1W9iyRjGGFPNUAgU2wSOrOs6ydgS9AQP_/view?usp=sharing>

English Version: <https://drive.google.com/file/d/11R5OPFSO0VgoYZp1xTfbvj09wk47h8jA/view?usp=sharing>